

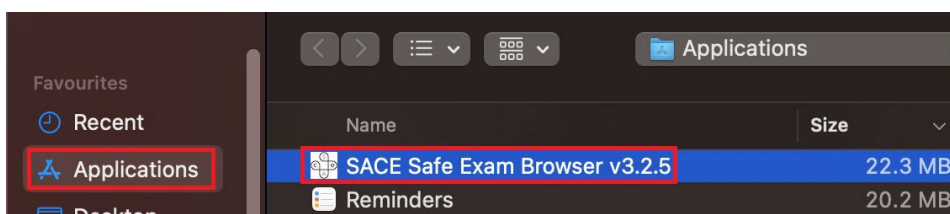
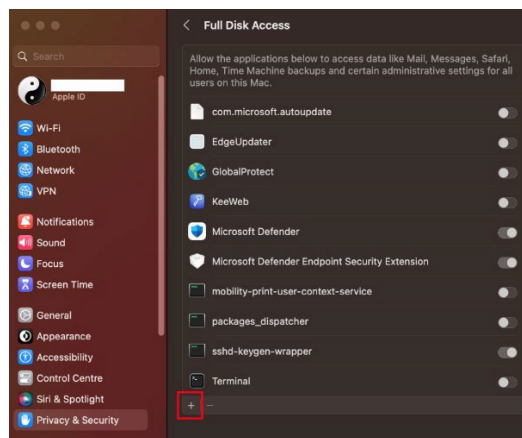
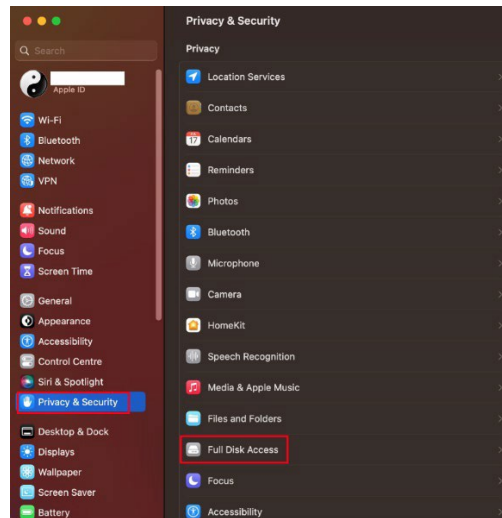
Issue: Mac Book Pro - Spinning Ball preventing SEB launch

Symptoms

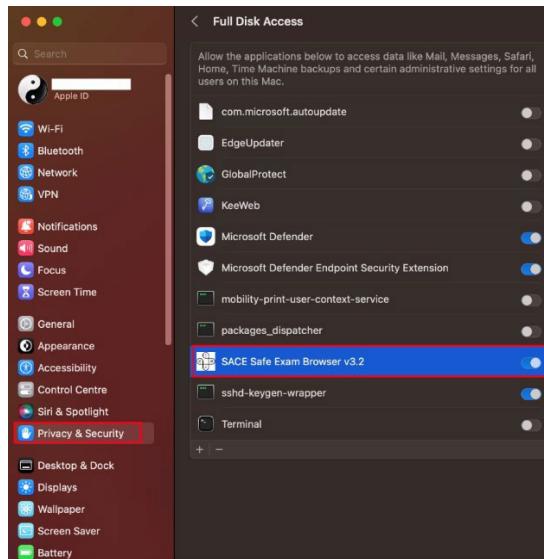
Students are unable to launch SEB application and are presented with a “circle of death” problem on the MacBooks with MacOS Ventura operating system.

Resolution

1. Student installs SACE Exam Browser and **DO NOT RUN IT**
2. Student goes to system settings **BEFORE** starting SACE Exam Browser and set:



3. Click “Open”, so “SACE Safe Exam Browser v3.2.5” appears in the list:



4. Restart MacBook
5. SACE Exam Browser is ready to use